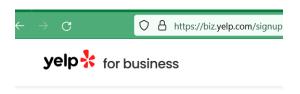
## **HOW TO SET UP YOUR BUSINESS ON YELP**

If you don't have a Yelp Business account and have not set up any other Costa Oil shop location on Yelp, start here.

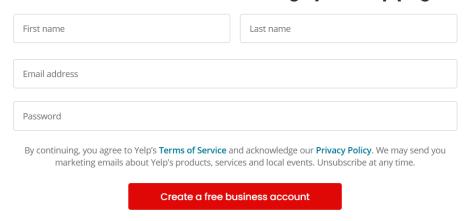


1. <a href="https://biz.yelp.com/signup">https://biz.yelp.com/signup</a> - Use this signup link, it's different than a personal Yelp account.

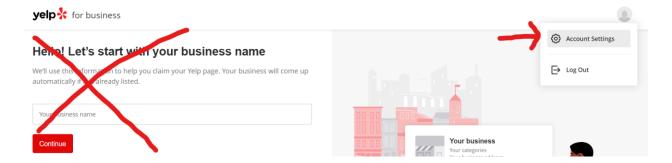


2. Complete the form. Use your costaoils.com email address. Click **Create a free business account.** 

## Create a free account to manage your Yelp page



3. Ignore the business search section and click on the profile icon, then **Account Settings**.



4. On your Account Settings page, scroll down and click **Add another location to your account**. (Click here even though it's your first location.)



Download a copy of your Yelp business account data.



Watch Video – Steps 5-8

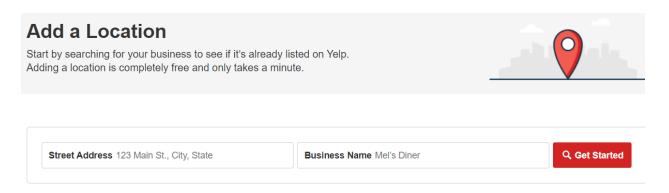
5. Enter the full address of your Costa Oil shop.

Enter the business name using this format:

Costa Oil – 10 Minute Oil Change – Denver (put your city if you have 1 location)

-OR-

Costa Oil – 10 Minute Oil Change – Denver West Colfax (put your city and street name if there will be more than 1 location in the same city)



Click Get Started.

6. Since you haven't created your business yet, it won't be found. Click Add Your Business.

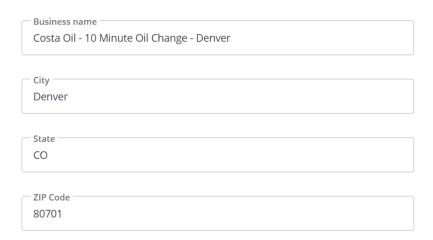
Sorry, there were no matches. Please try adjusting your search.

Your business is not on Yelp?

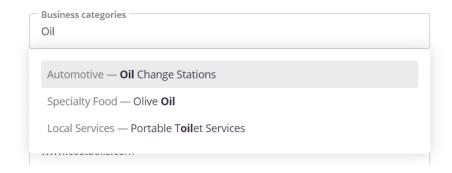
Add Your Business

7. Complete the form using your specific location information.

## Get started by telling us how customers can reach you



For **Business Categories**, use Oil Change Stations.



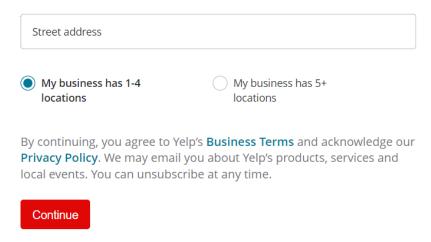
For **Business phone number**, use your shop's phone number. If you don't have a shop number yet, set up a Google Voice number (free) so you can get calls.



For **Website**, use the main website – <u>www.costaoils.com</u>



Enter your shop's street address, choose how many locations you have, then click **Continue**.



8. Choose a verification method – your Costa email or the phone number you entered on the previous screen.

## Choose a way to complete your claim By continuing, you agree to Yelp's Business Terms and acknowledge our Privacy Policy. You (costakapothanasis@gmail.com) are about to claim Costa Oil - 10 Minute Oil Change - Avon. Change? Recommended Receive a code at business email Work email your-name@costaoils.com Send Answer a call at ....,

9. After verification, you may see information about advertising on Yelp, including a free credit offer. You will also receive a call from a Yelp salesperson. At this time, we don't recommend spending advertising money on Yelp.

Once your location is set up on Yelp, complete any other FREE sections that will help customers understand who you are and how you're better than the competition. Beware of features that Yelp will charge for – you can sign up for these at your own discretion, but again, they are not needed or recommended.