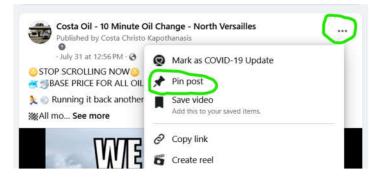
BEST PRACTICES FOR FACEBOOK BOOSTED POSTS

Related Video #1: <u>https://youtu.be/T2ov18j3FdY</u> Related Video #2: <u>https://youtu.be/AQ6o3LwINog</u> - drop pins starts at 4:15

- 1. General best practices:
 - a. Use a video in your post instead of a static image for higher engagement.
 - b. Be creative with the video. But keep it short and simple.
 - c. Post text should include all pertinent details.
 - d. Post first sentence should grab attention and stop people from scrolling past.
 - e. See for examples
 - North Versailles (monthly deal) <u>https://www.facebook.com/CostaOilsPB</u> Parkville (monthly deal) - <u>https://fb.watch/wwiTndX2tp/</u> Lino Lakes (grand opening) - <u>https://fb.watch/wpvZixuGSl/</u> Fountain (grand opening) – <u>https://fb.watch/wpvWNhOfCg/</u>
- 2. Add the post to your page first. Review it to make sure it's what you want, no typos, etc. then, follow step 3 below to boost the post.
 - a. After the post is live, pin it to the top of your page.



- 3. Boosting the post. Follow these recommendations for optimized performance / ROI:
 - a. Goal leave set to Automatic



Ad text

Run an ad with the existing text or also add multiple text variations to allow Meta to show different versions of your ad when we predict that it can improve performance. Our AI tools make it simple and easy for you to generate and use multiple text variations. By using the variations you agree to the **Terms of Use**.

As a real es asting impi	ate agent, going the extra mile for your clients can make a ession.
nspector to	n on fire safety and connect them with a trusted home identify fire hazards like outdated wiring, missing smoke HVAC malfunctions.
nelp: https:/	about common fire hazards and how home inspections can /housemaster.com/article/how-house-fires-affect- s-and-how-agents-can-help
#HouseMas	ter #HomeInspection #FireSafety #PeaceOfMind

c. Advantage Plus Creative - turn OFF

Advantage+ creative	0
Leverage Facebook's data to automatically deliver different ad creative variations to people when likely to improve performance.	

d. **Button** – choose Send Message (check your FB direct messages at least daily and respond)

Button 💿	
Button label Send message	

e. **Messaging** – Leave Messenger selected, Instagram will be selected also if you have Instagram account linked to your Facebook page

Apps Where	DS re do you want people to message you?	
\bigcirc	Messenger	

f. Audience -

Ø

Instagram

- Do **not** use the default option (Advantage Audience)
- Option 1 select **People in your local area**, set the radius to 5-7 miles or less around your store address

 \checkmark

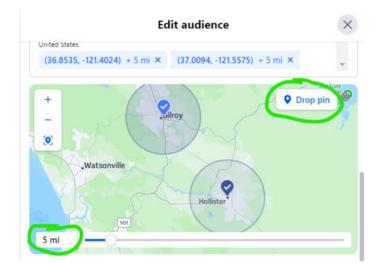
Connect

Audience	0
Who should see your ad?	
Advantage audience This audience is based on your Page details and will automatically adjust over time to reach more people who interests related to your business.	o have
People you choose through targeting	0
People who like your Page	0
People who like your Page and people similar to them	0
People in your local area	٦
Audience details Location: United States: 100 Maple St, Hollister (+5 mi) California Age: 18 - 65+ Estimated audience size: 39.7K - 46.7K	
Watsonville Hollister 5 mi	0

Option 2 - if People in your local area is not an option, or if you want to target specific areas not adjacent to your store, choose People you choose through targeting. Click the pencil to edit audience details. Click the X to remove any generic location (especially "United States"). Enter your store address and then set the radius to 5 miles or less.

Audience Who should see your ad?	Edit audience	×
Advantage audience This audience is based on your Page details and will automatically adjust over time to reach more people who have interests related to your business.	Age @	
People you choose through targeting	18 ————————————————————————————————————	0 65+
Audience details Location: United States: Hollister (+ 10 mi) California Age: 18 - 65+	Selecting an audience under 21 in certain locations may limit your tan options or pause your ads. Learn more	geting
Advantage detailed targeting will now be applied	Q Locations Type to add more locations	
People who like your Page	United States	
People who like your Page and people similar to them		÷.
People in your local area	0	

• To target specific areas, click Drop Pin and then click on the map where you want to target. Remember to specify the radius for each area.



- g. Duration recommended campaign duration is no less than 2 weeks
 - Remember, it takes 3 days for the boost to "warm up"
 - Running for shorter duration, a week or two, and then reboosting the same ad will not get the ROI you are looking for
 - Grand Opening boost should be started 2 weeks before GO weekend
 - Monthly deal boost should be started 2-3 days before start of the month
- h. Budget \$200-1000 for entire campaign, depending on type of boost / goals
 - If the budget slider doesn't go as high as you want, click on the dollar amount above the slider and enter your specific budget.
 - The budget is for the entire duration of the campaign, not per day.
 - FB will bill you incrementally every day or two, not the total budget at once. If you don't use all of your budget, you won't be charged for the remaining amount.

i. Advantage Placements – turn OFF and uncheck Messenger

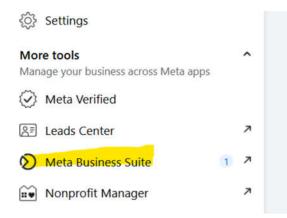
Placements	0
Recommended Advantage+ placements	
Let us maximize your budget across Facebook, Messenger, Instagram and Meta Audience Network to help show your ad to more people.	
Manual placements	
Choose where you want to show your ad. The more placements you select, the more opportunities you'll have to reach your target audience.	
Facebook	~
O Instagram	
Messenger	X

- 4. After boosting, monitor the post daily (several times per day if it's for Grand Opening):
 - a. Respond to all questions in comments. Don't be afraid to personalize your response to each comment. Just keep it professional.
 - If it's a price question, send the person a DM so that other people don't jump on your response with negativity. Leave the person a comment that you sent a DM so they know to look for it and don't think you just didn't answer.

- Try not to give an exact price quote reiterate the deal and what it includes, and let them know that price may vary slightly due to vehicle specifics.
- b. "Like" all positive comments and comments where someone tags someone else. Respond with an enthusiastic comment (e.g., hope to see you soon!).
- c. Hide negative comments.
- d. Invite people who like / love the post to follow your page by clicking on the number next to the reactions and then click Invite for each person.
 - You need to be in page manager/admin mode to invite people. If you see "Follow" instead of "Invite" you are viewing the page as your personal profile.



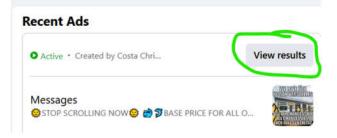
 You can also go to Meta Business Suite (left side menu), then scroll down on the Meta Business Suite landing page to Grow Your Audience / Send Invites.



- e. Block people who respond with laughing or angry reactions. You don't need them.
- 5. Monitor your boosted post performance in the Ad Center (left menu).



a. Click View Results to see more results.



 b. If the campaign is still running, make sure your ad is Active. If it says Not Delivering, there is a problem and your boosted post is not being shown. Contact Deb or Brandon for assistance.

