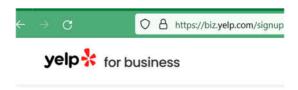
HOW TO SET UP YOUR BUSINESS ON YELP

If you don't have a Yelp Business account and have not set up any other Costa Oil shop location on Yelp, start here.

1. https://biz.yelp.com/signup - Use this signup link, it's different than a personal Yelp account.

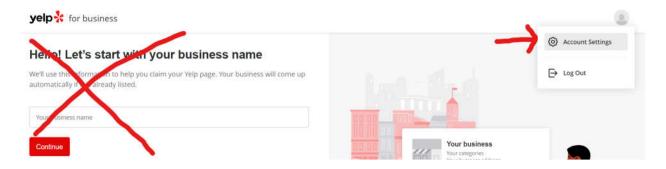


2. Complete the form and Click Create a free business account.

Note: Use your costaoils.com email address or another email of your choosing. If you use a non costaoils.com email, be sure to update the publicly visible email after set up to show your costaoils.com email.

Email address Password By continuing, you agree to Yelp's Terms of Service and acknowledge our Privacy Policy. We may send you marketing emails about Yelp's products, services and local events. Unsubscribe at any time. Create a free business account

3. Ignore the business search section and click on the profile icon, then **Account Settings**.



4. On your Account Settings page, scroll down and click **Add another location to your account**. (Click here even though it's your first location.)

Additional options Add another location to your account. Download a copy of your Yelp business account data.

5. Enter the full address of your Costa Oil shop.

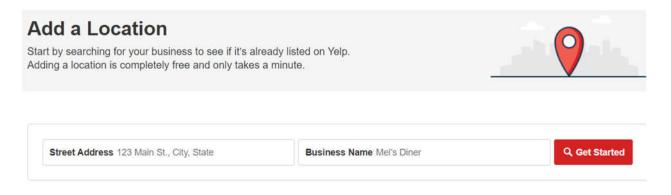
Enter the business name using this format:

Costa Oil – 10 Minute Oil Change – City (put your city if you have 1 location)

-OR-

Costa Oil – 10 Minute Oil Change – City Street (put your city and street name if there will be more than 1 location in the same city)

* Be sure to use this naming convention, with the dashes



Click Get Started.

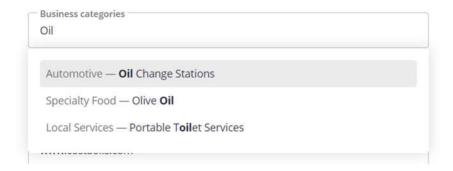
6. Since you haven't created your business yet, it won't be found. Click Add Your Business.

7. Complete the form using your specific location information.

Get started by telling us how customers can reach you



For **Business Categories**, use Oil Change Stations.

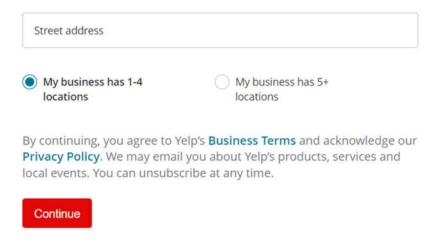


For **Business phone number**, use your shop's phone number.

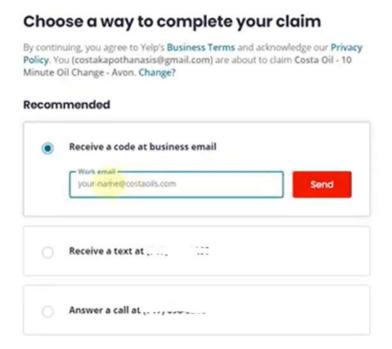
Business phone number

For **Website**, use the main website – costaoils.com OR use your store website – location.costaoils.com

Enter your shop's street address, choose how many locations you have, then click **Continue**.



8. Choose a verification method – it must be an email or phone number you can check to find the code that Yelp will send.



- 9. Hours when asked for store hours, you can skip this if you are not open yet and add later. There is also an option to set an opening date.
- 10. After verification, you may see information about advertising on Yelp, including a free credit offer. You will also receive a call / many calls from Yelp sales people. At this time, we don't recommend spending advertising money on Yelp as the ROI is not good. Just tell them no

thank you and to stop pestering you (politely).



Once your location is set up on Yelp, complete any other FREE sections that will help customers understand who you are and how you're better than the competition. Beware of features that Yelp will charge for – you can sign up for these at your own discretion, but again, they are not needed or recommended.

FREE items include:

Add a photo (you can add more than one, but an exterior image is good to start and the Coming Soon image if you are not open yet)

History – You can add a history of the business here. For example:

Costa Oil - 10 Minute Oil Change is the fastest growing oil change only business in the country. We specialize in no appointment, drive through, 10-minute oil changes. In addition to our short wait times, we don't upsell you on products or services you don't need. With top-of-the-line products backed by exceptional customer service, we strive to exceed our customers' expectations with each visit!

Meet the Business Owner – Add a brief bio for yourself and a photo.